



DISTINCTION

Hello Clients, Families & Guests:
Effective Jan 1st 2015

Boarding Policies:

This is not a public boarding facility. You are here as our invited guest in consideration of your participation in our programs. We reserve the right to terminate this agreement at any time.

All board payments are due on the first of each month, unless prior arrangements have been made. Payments accepted through the 5th without fee.
Late Payment fee of \$25 incurred for *any and all* payments made after the 5th.

Stable Rules

Keep your stall, tack room and common areas clean. Rake up horse hair, hoof picking mess and manure from wash racks or isles. If you load a muck bucket, dump it in the dumpster. Bags will be provided.

1. No drug or alcohol use - anywhere, anytime!
2. No Smoking – anywhere, anytime!
3. ALL Stable visitors must sign a visitor release form - no exceptions. If you bring a visitor on-site it is your responsibility to get the release signed before your guest enters the barn area as well as inform them of Stable Rules. Releases are signed ONE TIME only.
4. Please park only in designated areas and drive no faster than 5 mph while on Stable property. Under no circumstances may you honk your horn, permit your car alarm to go off or otherwise allow your vehicle to make noises likely to spook horses. Motorcycles allowed in parking lot only.
5. Balloons, firecrackers and other potentially noise-making items are prohibited.
6. You and your guests must wear closed-toe footwear at all times on Stable premises, even if not riding or handling a horse. Bare feet, sandals or other footwear that leaves feet exposed could result in broken bones.
7. Stable premises hours are from Monday-Saturday 8:00 a.m. to 7:00 p.m.

Please use “Distinction” entrance whenever possible when visiting stable.

Please remember, this is a stable, drive slowly. If you use the Windfall entrance, as soon as you reach dirt, (the end of asphalt) please slow down to under 5mph. you are in an uncovered barn. There are riders, horses, children and small animals to look out for.

We will inform you if there is any problem with your horse(s)

8. You and your guests must conduct yourselves with dignity and good sportsmanship. Your guests are your responsibility.
9. Stable has a zero tolerance policy for abuse of any animal or person. For example, we consider it abuse to use any kind of whip or spur that leaves marks on your horse.
10. Please do not enter any buildings on the Stable property other than the barns without asking Stable management first.
11. If you go through a closed gate, close it behind you. Please chain gates shut to prevent them from swinging open, this includes arenas and turnouts.
12. If you are the last person to leave the premises in the evening, please close the tack room doors and turn off all lights as appropriate.
13. Holiday stall decorations are permitted and encouraged but must be taken down within two weeks of each holiday.
14. Do not, under any circumstances go through another boarders tack box or personal belongings or borrow equipment or supplies without permission. Borrowing without permission is stealing!
15. Stable has provided water troughs for turnouts. If you use the turnouts, it is your responsibility to ensure there is water in the trough for your horse as we do not check them daily. If it's low, rinse it out and fill it up.
16. Stall POLICIES: n/a
17. Arena POLICIES: .You may work your horse(s) at liberty, (FREE). However horses are not to be left unattended in the arena. This means if your horse is loose in the arena you need to be in there with him, doing a job or exercise with purpose. Paddocks are available for turnouts.

Children

Children under 13 must be accompanied by a responsible adult at all times, unless such child's parents receive permission from Stable management. Small children must be in hand at all times. Under no circumstances may you allow your children to yell, run or otherwise spook the horses. No baby strollers, bicycles, motorized vehicles or toys likely to spook horses are permitted on Stable premises without prior permission from Stable management.

Dog or other animals Policy: Your dogs are welcome here with EXPRESSED previous permission first.

Lesson Policies:

We are a very small operation and last minute cancellations and/or changes can and do have a major impact. We hope that you understand and opt to kindly abide by our cancellation policies. We respectfully cannot make any exceptions.

We are always happy to **reschedule** your lesson appointment, with **no penalty** to you. However notice must be given by calling the office with *24 hours advanced notice*.

Failure to cancel your lesson *with 24 hours notice* will result in *forfeit of the lesson at full charge*. Emergency cases will be reviewed on an individual basis.

Please arrive on time for your appointment. Any client arriving more than *15 minutes* late may not be able to take their lesson and will be charged.

Long pants and closed-toed shoes must be worn *at all times* in order to handle/ride/exercise horses. Riding helmets supplied by Distinction Ranch are required to ride at all times, no exceptions.

All payments accepted as cash or check payable to Distinction Ranch. *\$25 fee for returned checks*

Please Note: Lesson packages must be used within 90 days, no exceptions.

All equine activities at Distinction Ranch are to be considered "weather permitting." It is the sole responsibility of the client to call the office and check if there is a cancellation due to severe inclement weather warnings or watches. It is the sole discretion of the trainer to decide if it is safe to continue.

In dealing with live animals, unforeseen circumstances can arise last minute. If for any reason Distinction Ranch must cancel a lesson, the lesson will either be made up at the earliest possible future date and the cost of the lesson will be rolled over into the next riding session.

If for any reason a client cannot make a regularly scheduled riding lesson within 24 hours of the appointment, we ask that clients call the office *as soon as the client is aware* that a lesson will be missed as a courtesy to the horse(s) and instructor(s).

All Cancellations must be made by calling or Text message (619) 733-7830.